

FW 4.1.2 Build 2 Release Notes – Bug Fix Release

Date: 11 December 2023

The CHEKT Video Bridge Firmware release notes include new features and bug fixes added since FW version 4.1.1 Build 1. This Video Bridge firmware update is designed to enhance current CHEKT Dealer and Monitoring Portal features, while others are designed to support new features and future portal development.

Notes for Dealers

Dealers should anticipate the firmware update process to take between 5 and 10 minutes, depending on the download bandwidth available on the site. If you notice the process taking longer, we advise you to allow the Bridge at least one hour before attempting a power cycle or reboot.

Firmware Update Notes

BUG FIXES

1. **FIXED:** Media Transcoding Service was creating duplicate connections to mounted cameras. This bug affects the accuracy of the mp4 alarm video file, causing the alarm mp4 video to be late on capturing some video alarms.
 - a. Affected Hardware: CKB308, CKB312v2, CKB416
2. **FIXED:** Idle Armed Status. In some situations, after a firmware update, the Bridge would not properly set the armed condition, and video alarm events would not generate until the Bridge was disarmed and then re-armed.