## FW 3.4.2 Build 1 Release Notes – Bug Fix

The CHeKT Video Bridge Firmware release notes include new features and bug fixes added since FW version 3.4.1 Build 1. This Video Bridge firmware update is designed to enhance current CHEKT Dealer and Monitoring Portal features, while others are designed to support new features and future portal development.

## **Notes for Dealers**

Dealers should anticipate the firmware update process to take between 5 and 10 minutes, depending on the download bandwidth available on the site. If you notice the process taking longer, we advise you to allow the Bridge at least one hour before attempting a power cycle or reboot.

## **Firmware Update Notes**

## **BUG FIXES**

- 1. ONVIF Pulling Event from cameras with HTTPS enabled.
  - a. Note: This bug did not affect any cameras with only the HTTP protocol.
  - b. Cameras with both HTTP and HTTPS enabled as communication protocols were affected by this bug.
  - c. The bug is resolved in Firmware 3.4.2
  - d. When both HTTP and HTTPS communication protocols were enabled on a camera, the bridge would authenticate with the camera and pull the video stream successfully, however, the bridge could not retrieve event topics from the camera. Any event topics created by the camera in this condition we not processed by the Bridge.
  - e. This bug was introduced in Firmware 3.4.0 and did not affect Bridge firmware before 3.4.0.
  - f. Firmware version 3.4.2 is considered a critical release for any company using the Bridge with cameras creating alarms with analytic rules.